



ENGLISH

UNITED KINGDOM

Dear Customer,



For information about the Italian law on personal privacy in compliance with Legislative Decree 196/2003, please visit the official NGM website [page www.ngm.eu/infoprivacy](http://www.ngm.eu/infoprivacy).

Declaration of conformity (UE)

We, **NGM s.r.l.**
Declare under our sole responsibility that the product identified as 2G/ BT/FM Mobile Phone: **NGM Maxi**
conforms to the following standards and specifications:

EMC:

EN 55032:2015; Draft ETSI EN 301 489-1 V2.2.1 (2019-03); Draft ETSI EN 301 489-17 V3.2.0 (2017-03); Draft ETSI EN 301 489-52 V1.1.0 (2016-11); EN 55035:2017; EN 61000-3-2:2014; EN 61000-3-3:2013

Safety:

IEC 62368-1: 2014 (Second Edition); EN62368-1: 2014/A11:2017
Health:
EN 62479:2010; EN 50360:2017; EN 50566:2017; EN 62209-1:2016, EN 62209-2:2010

Radio:

Final draft ETSI EN 303 345 V1.1.7 (2017-03); ETSI EN 301 511 V12.5.1 (2017-03); ETSI EN 300 328 V2.1.1 (2016-11)

We declare that all the series of fundamental radio test have been conducted and that the aforesaid product meets all the essential requirements of the Directive 2014/53/UE.



Stefano Nesi (CEO)

All technical documents conserved at **NGM s.r.l.** available on request.
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S.A.R. (Specific Absorption Rate)
Information on SAR certifications

Cell phones are radio transceivers. They have been projected not to exceed the radio wave exposition limits recommended by international guidelines. These guidelines have been determined by the international independent scientific organizations ICNRP and IEEE and include security limits to ensure protection to all persons, independently from their age and health conditions. This phone meets European Union (EU) requirements concerning exposure to radio waves coming from telecommunication and radio devices. The exposure standard for mobile phones employs a unit of measurement known as SAR (Specific Absorption Rate). The SAR limit recommended by the EU Council is 2.0 W/kg averaged over ten grams of body tissue. The highest SAR value for this model phone when tested for at the ear was:

0.805 W/kg for the body*
0.457 W/kg for the head*

Although the SAR is determined at the highest certified power level, the actual SAR of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the phone. The Declaration of Conformity here above proves that the designated product is in compliance with the essential requirements and other relevant provisions of the RED Directive.

Warnings
WHO (World Health Organization) confirms that the actual scientific information does not indicate the necessity to adopt particular precautions for the use of cell phones. Nevertheless, for all those users not comforted by these data, NGM advises to limit their own and their children's exposure, for instance by reducing the calling time, or by using earpieces or hands-free devices to keep the mobile phone distant from the body and the head.

For more information on the argument, NGM invites to consult the WHO document (Fact sheet N°193, June 2011) entitled Electromagnetic fields and public health: mobile phones at the following web address: <http://www.who.int/mediacentre/factsheets/fs193/en/index.html>

NGM advises to use mobile devices of any brand or model with moderation and to keep them at a minimum distance of 1,5cm from the body or to use earpieces or other hands-free devices.



Security precautions – NGM devices

Before using the device, in order to avoid harm to oneself or to compromise the good functioning of the NGM device, read the following and keep this information-sheet for future consultations.

Attention: prevent electrical shocks, fire and explosions.

- Do not use damaged charging cables or plugs.
- Do not touch the charging cable with wet hands and do not unplug the charger by pulling at the cable.
- Do not knock or damage the charging cable.
- Avoid possibly to use the device during charging and do not touch the device with wet or moist hands.
- Do not short circuit the charger or the battery.
- Do not drop or knock the charger or the battery.
- Do not charge the battery with a charger not approved by the producer.
- Do not use the device during a thunderstorm. The device could not work properly and the risk of fulguration is higher.
- Do not use a damaged or leaking lithium-ion (Li-Ion) battery. Contact an authorized service center to dispose securely and ecologically the lithium ion batteries. Disposal and care of battery and charger**
 - Only use chargers and batteries approved by NGM and projected for the device. Not compatible batteries and chargers can cause serious harm or damage to the device.
 - Never dispose of batteries by throwing them into fire! Follow the local rules to dispose of batteries and devices.

- Never place batteries or devices into or onto heating devices such as microwave ovens, ovens or radiators. Overheated batteries risk to explode!
- Never squeeze or perforate the battery. Avoid exposing the battery to high external pressures, that can cause internal short circuits and overheating.

Protect the device, batteries and chargers from damage

- Do not expose the device or the batteries to extremely high or low temperatures. These temperatures can deform components of the device and reduce the charging capacity and duration of the device and batteries.
- Do not touch the battery with metallic objects since a connection between the + and – terminals could be created and cause temporal or permanent damage to the battery.
- Never use damaged batteries or chargers.

Attention: Follow all warnings and safety rules when using the device in restricted areas.

Turn off the device where it is prohibited. Follow the regulations that limit the use of mobile devices in specific areas. **Do not use the device near other electronic devices.** Most electronic devices use radiofrequency signals. The device could interfere with them.

Do not use the device next to a pacemaker!

Avoid using the device at a distance less than 15cm from a pacemaker, since it could interfere with its correct functioning. If you nevertheless have to use the device, keep it at least at 15cm distance from the pacemaker. To minimize the interference with the pacemaker, use the device at the opposite side of the body. Do not use the device in hospitals or next to medical devices that can be influenced by its radiofrequencies.

If you use a medical device, contact its producer to make sure it works properly in presence of radiofrequencies. In case of hearing aids, contact its producer for information on the used radiofrequencies. Some hearing aids could interfere with the radiofrequencies of the device. Contact the producer to make sure it can be used in presence of cell phones. In particular environments: **Turn off the device in potentially explosive environments and eventually remove the battery**

- Always follow the rules, instructions and indications in potentially explosive environments.
- Do not use the device in filling stations or in presence of fuels or chemical products in areas at risk of explosions.
- Do not leave and/or do not transport inflammable liquids, gas or explosives in the same compartment as the mobile phone or parts or accessories of it.

Turn off the device before boarding on an airplane.

The use of the device on an airplane is illegal. The device could interfere with the electronic navigation systems of the airplane. The electronic devices in a motor vehicle could not function well because of the radiofrequencies emitted by your device.

In a car: The electronic devices installed on the car could not function correctly because of the radiofrequencies emitted by your mobile phone. For more information, contact the producer of those devices.

Follow all warnings and safety rules regarding mobile devices when driving a vehicle. **While driving, safety is the highest priority. Never use the device when driving! This is also prohibited by law.**

- For your and other's safety, please refer to good sense and careful practice. Take the following advices in account on board of a car:
- Use a handsfree-device or a cabled earpiece but never on both ears.
- Learn to use the shortcuts and fast functions on the mobile phone such as number reselection. These will reduce the necessary time to make calls.
- Place the device on accessible distance, in order to reach it without distracting your view from the street. There is an incoming call in a delicate moment, the answering machine can take the call for you.
- Communicate to the person you are talking with, that you are driving.
- End the call in case of heavy traffic or dangerous atmospheric conditions. Rain, snow, hail, ice and traffic request a very responsible driving style.
- Do not take notes and do not look up phone numbers. If doing so, your attention will be shifted from your primary responsibility of a safe driving.
- If you need to communicate with someone, first park the car safely and appropriately and then use the mobile phone only once the vehicle has stopped.
- Do not make stressful or demanding conversations that could distract you from driving safely.

Use the device to ask for help in grave situations. Select the local emergency number in case of fire, accidents or medical emergencies.

- Use the device to help other people in emergency situations. If you assist a car accident, a crime or a serious emergency in which the health and lives of persons are at risk, first make sure you are safe and then call the local or National emergency number.
- If you see a broken down car in no emergency condition, broken road signs or non grave accidents in which no people are harmed or if you note a stolen car, call the street service or other special numbers, not necessarily emergency numbers.

Care and use of the device

Keep the device dry. Moisture and any liquids could damage parts of the device or its electrical circuits. If the phone gets wet, do not turn it on and remove the battery. Dry the device with a soft cloth and bring it to a service center.

- Any liquid will change color to the indicator-label inside the battery tray of the device. Color shifting will indicate damage from water. Damage from water could invalidate the warranty.
- Do not use and do not store the device in dusty or dirty environments since dirt can bring to device malfunctioning.
- Do not keep the device on pendent surfaces; the device could get damaged from a fall.
- Do not store the device in too hot or cold areas. Use the device between 0° and 40°C.
- The device could explode if left inside a closed vehicle or other closed environments where the temperature can reach 80°C.
- Do not expose the device to direct sunlight for long time (e.g. on the car dashboard).
- Do not keep the device next to metallic objects such as coins, keys and jewellery. The device could get deformed and not function correctly anymore.
- If battery terminals get in contact with metallic objects, sparks could emerge causing fire.
- Do not keep the device next to strong magnetic fields; the device could work worse and the battery could get discharged.
- Cards with magnetic bands, such as credit cards, phone cards, saving books and boarding cards could get damaged from magnetic fields.
- Do not keep the device next to radiators, microwave ovens, hot cooking devices, high pressure-containers. The battery could get damaged; the device could get overheated and cause fire.
- Do not drop or knock the device, the display could get damaged.
- If deformed, the device could get damaged or internal components could not work properly.
- If integrated into the device, do not use the flash or torchlight next to the eyes of people or animals. A flash or a torchlight could cause

temporal loss of eyesight or damage to the eyes.

Cleaning the phone

- Cleanse the phone and/or the charger with a soft cloth.
- Cleanse the battery terminals with a cotton pad or a soft tissue.
- Do not use chemical agents or detergents.

Preserving battery and charger

- Avoid keeping the batteries charging for more than a week, since overcharging can lower duration.
- Keep batteries at room temperature, between 0° and 40°C.
- While time passes, the unused batteries will lose charge and have to be charged before use.
- When the charger is not in use, unplug it from the electric grid.
- Only use the batteries for what they are meant for.
- Always use NGM-authorized batteries, chargers and accessories. The use of generic batteries or chargers could lower the life of the device and cause its bad functioning.
- NGM is not responsible of the security of the user during the use of accessories or products not approved by NGM.
- Do not bite or ingest the device or the battery. This could damage the device or cause explosions and harm to persons.

General warnings

- Always control children using the device. Limit the use of the phone by children.
- Keep the device in an upright position and talk next to the microphone.
- Avoid interfering with the internal antenna of the device. Touching the antenna can reduce conversation quality or transfer more radiofrequencies than necessary.
- Hold the device in a relaxed grip, press keys lightly and use special functions that reduce the number of keys to press (such as the simplified text input methods) and make frequent pauses.
- Do not use the device with a damaged or broken screen since it could cause harm to hands and face. Take the device to an NGM authorized service center for replacement.

Pay attention when using the device while walking or moving. Always keep an eye on your surrounding environment to avoid damage or harm to yourself or to others.

- Do not transport the device in back pockets or around the waist.
- You could get hurt or damage the device if it drops.
- Do not disassemble, modify or repair the device. Any change to the phone can invalidate the producer warranty. For customer service, refer to a NGM service center.
- Do not disassemble or perforate the battery, this could cause explosion or fire.
- Do not paint and do not attach stickers to the device. Paint and stickers could block mobile parts of the phone and interfere with its correct functioning.
- In case of allergy to paint or metallic parts of the product, itchiness, eczema or swelling of the skin could occur. In that case, interrupt using the device and consult your doctor.

Do not use the device for different uses than what it was designed for.

Protection of hearing

- The excessive exposure to strong sounds can damage the hearing.
- The exposure to strong noises during driving can draw away the attention and cause accidents.
- Always lower the volume prior to inserting the earpieces and only use the minimum necessary volume level to hear the conversation or the music.

General rules of good behaviour

- Avoid disturbing other people while using the device in public.
- If the device is used by children to use the device without supervision, the device is not a toy, it could harm the child or others or it could get damaged or make unwanted phone calls or data connections with consequent costs.
- Install the device and its accessories with care.
- Make sure that any device or relative accessory is installed in a vehicle in a safe way! Avoid placing the device or its accessories in the range of airbag expansion: this could cause severe damage to the vehicle.
- Let only qualified personnel make maintenance on the device. If not, and if the device gets damaged, the warranty will be invalidated.

Managing SIM and memory cards

- Do not remove the card while the device is transferring data or is accessing information, this could lead to data loss and/or damage the device.
- Protect the cards from knocks, static electricity and electrical noise coming from other devices. Remove eventual dirt from the card with a soft cloth.
- Do not touch the golden contacts and terminals with bare fingers or metallic objects.
- Make sure you have access to the emergency services. It is possible that emergency calls are not possible from your device in certain areas or in some circumstances. Before going to remote or less developed areas, make sure you have alternative ways to contact emergency personnel and services.

Data contained in the phone: Make sure you backup your important data.

- NGM is not responsible for data loss.
- Do not distribute copyrighted material.
- If you have recorded copyrighted material, do not distribute it to others without authorization of the owner of contents. That could violate copyright and privacy laws. NGM is not responsible of eventual legal disputes due to illegal use of protected material on behalf of the user.

Correct disposal of the product

Electrical and electronic waste. Applicable in the European Union and other European countries with separated collection.



The brand applied on the product, on the accessories or on the documentation indicates that the product and relative electronic accessories (such as chargers, earpieces and USB cable) must not be disposed of together with other domestic waste at their end of life. In order to avoid environmental damage or damage to health caused by inappropriate disposal of waste, the user is advised to separate the product and all accessories from other types of waste and to recycle them in a responsible way in order to make responsible reutilization of the natural resources possible.

Private users are asked to contact the distributor from which the product was bought or the local office for separated waste collection and material recycling. Business users are asked to contact the distributor from which the product was bought and verify terms and conditions of the contract. This product and accessories mustn't be disposed of together with other commercial waste.

Correct disposal of the product batteries

The customer has the right to the disposal of the purchased product when buying a new product in a one-to-one proportion. *Applicable in the European Union and other European countries with separated disposal of batteries.*

The brand applied on the battery or on the documentation/packaging indicate that end-of-life batteries mustn't be disposed of with other domestic waste.



Where represented, the chemical symbols Hg, Cd or Pb indicate that the batteries contain mercury, cadmium or lead in higher quantities than the UE 2006/66 reference guideline. If batteries aren't disposed of correctly, these substances can cause damage to human, animal or environmental health. The disposal must be done according to the actual law requirements; otherwise there are sanctions for the unlawful disposal of this waste.

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Privacy warnings

On the rights of persons interested in making video/image and/or sound recordings: The NGM equipment that you have purchased could contain technologic devices that enable the recording of photos and/or videos and to download, communicate and/or disseminate images, sounds and voice also in real time and to record phone calls. Images, videos, sounds, the voice and names are personal data – sometimes sensible ones – and can be copyrighted or be object of third party intellectual property. Moreover, recording a phone call without the authorization of the communicant can violate laws of the current regulations of the interested country.

Consequently, the User of the device should:

- Respect the Code of personal data protection.
- Follow the obligations in terms of data security.
- Respect the right of image and portrait and all regulations on author's rights and intellectual and industrial property.
- Make sure that if he actively records a telephone conversation, the communicant agrees with it and that the recording does not violate current laws.
- NGM is not responsible of the illegitimate use of its devices on behalf of their Users.

3 These controls have been made according to international guidelines on controls.

4 For the use next to the body, this telephone model has been controlled and is conform to the directives for the exposition to electromagnetic radiation, when used with accessories provided by or approved by NGM and not containing metallic parts and that position the mobile phone at least at 1,5 cm distance from the body.